

Hi.
Hello.
Woof Woof.

URBAN DOGS
DOGGY DAYCARE

Tell your dog we say hi.

Dog Day Care Application Form

Owners Names	Phone

Address
Postal Address (if different)
Email
By supplying this you agree to receive email from Urban Dogs, including reminders about packages and discount vouchers

	Dog 1	Dog 2
Name		
Breed		
Colour		
Age		
Date of Birth		
Sex		
Spayed or Neutered *		

* Dogs must be spayed or neutered by six months of age

Other people authorised to pick up your dog

Please note we will not release your dog to anyone not on this list without prior notification from the owner

Name	Phone

All dogs must have up-to-date vaccinations for DHPPV, distemper, parvo (DHPP, Vanguard 5), Kennel Cough and Lepto Virus.

Please bring your Vaccination Booklet with you so we can take a copy for our records. Please supply a copy after every yearly vaccination booster.

Vet Clinic Name	Phone
Does your dog have any health concerns (i.e. Hip Dysplasia/Seizures/Physical limitations/Medical Conditions/Allergies/Recent Surgeries)?	
Is your dog on an ongoing flea treatment and worming program?	
Is your dog on any medication? Please list details of medication and what treatment is for:	

What is the main reason you would like your dog to attend daycare?
Has your dog been to any other daycares?
Has your dog ever shown negative behaviour around food, people or other dogs?
Are there any areas on your dog's body they don't like being touched?
Please describe what you know of your dog's history (this helps us to understand different behaviours):
Does your dog jump fences?
Does your dog exhibit signs of separation anxiety?

Is there anything that you would prefer us not to do with your dog? (i.e. Play Tug)

Please describe any other relevant aspects of your dog's personality that you think are relevant - likes, dislikes, preferred play, sharing of toys etc:

Is your dog worried or frightened by people, noises, other dogs, strangers?
Please provide details:

We suggest when your dog is coming to day care they are fed in the morning and evening. Feel free to bring lunch in if required - we always feed dogs separately.

Is your dog watching his/her figure?

Are you happy for your dog to have treats while in our care?
(We only use natural treats & snacks)

Does your dog have any allergies or special feeding instructions?

Urban Dogs has various training options, including Puppy Preschool and Elementary Group Classes. Would you be interested in any obedience training at Urban Dogs in addition to day care?

Are there any specific issues with you dog that you would like help with?

How did you hear about Urban Dogs Dog Day Care?
(If you were referred to us by someone please let us know who so we can thank them)

TERMS & CONDITIONS

Dog safety is our priority, so please make sure all dogs arrive and leave the facility on lead.

Hours and Payment Requirements

Urban Dogs usual hours of operation are 6.30 am – 6.30 pm Monday through Friday. Drop off and pick up is any time during these hours. Urban Dogs is closed weekends and public holidays.

Late fees will be charged for picks ups after closing hours (\$10 every 15 minutes), if we cannot contact you then your dog may be admitted into overnight care for which you will be charged current boarding rates. (Just give us a call in this instance to let us know where you are so we can help if possible)

All services are to be paid for in advance (we accept bank transfer, cash, credit card or eftpos). Where a half day service has been requested but you are late for pick up, you may be charged the full day rate. (As above, please call us to let us know where you are so we can help if possible)

The security of your dog is very important to us therefore dogs will only be released to the owners or named contacts as listed on this form.

Where fees remain unpaid, these may be sent to collections, and as such you will be responsible for all collections and legal fees incurred by such actions taken.

Behaviour

You acknowledge that Urban Dogs reserves the right to refuse admittance to your dog at any time if problems arise from their behaviour - any behaviour deemed dangerous or inappropriate by Urban Dogs or its staff may result in dismissal of your dog from the facility. We will always work with you first in this instance, with training advice and solutions wherever possible.

Health and Emergency Procedures

By using our service, you acknowledge and understand that there are certain risks involved in participating in day care and that Urban Dogs or its staff will not be liable for any injuries or illnesses resulting during your dog's attendance. In the unlikely event that your dog is injured by another dog, you will not hold Urban Dogs or its staff responsible for the injury. If your dog injures another dog or person, you will be solely responsible for the injury. By using our services, you accept that you may be liable for any expenses occurred due to the actions of your dog including, but not limited to, medical expenses and damage to property.

In admitting your dog into Urban Dogs, you understand that the facility has relied on your representation that your dog is in good health, has not been ill with any communicable disease within the last 30 days and that they have been vaccinated as indicated by records presented. You also understand that it is your responsibility to provide on-going verification of current vaccinations. It is still possible for a dog to become ill, even if vaccinated. Urban Dogs reserves the right not to allow your dog into our facility if your dog looks sick, injured, or if we feel your dog requires professional medical care.

If any medical problems develop while your dog is in the care of Urban Dogs, you authorise Urban Dogs to do whatever they believe is necessary for the safety, health and well-being of your dog and you agree to pay all expenses incurred. If that happens, Urban Dogs will endeavour to contact you as soon as possible using the contact information you have provided.

You agree not to hold Urban Dogs or its staff liable for any decisions they make and you shall be responsible for all costs incurred with the care of your dog which includes, but is not limited to, emergency veterinary care.

If we are unable to contact you or you refuse medical treatment for your dog, Urban Dogs, at its sole discretion, may engage the services of a veterinarian and/or administer medicine to make your pet as comfortable as possible until picked up by you, and you hereby authorise us to provide any such service at your expense.

General

Dogs not regularly exposed to the level of activity at Urban Dogs may feel the discomfort of sore muscles, sore joints and fatigue. Dogs playing at dog day care can at times get dirty, especially dogs with longer fur, from the level of activity at day care.

In the unlikely event your dog is abandoned as defined by local Council law, we will make every attempt to contact the owners and emergency contacts and your listed veterinarian. If your dog is not picked up within 7 days of the expected pick up date, your dog may be given up for adoption.

Photographs or digital recordings are taken of the dogs, customers and staff on a regular basis. You acknowledge that all such images and the copyrights therein, are the property of Urban Dogs. Images can be downloaded at any time by you at the Flickr.com website.

You agree that your dog is registered with the local Council and you will continue to keep the registrations up to date, you have disclosed to Urban Dogs all relevant information regarding your dog's history and understand it is your responsibility to keep Urban Dogs informed of any changes to your dog's behaviour or health in the future.

You waive all claims against Urban Dogs and its employees and representatives, except those arising from negligence on the part of Urban Dogs.

These terms do not limit any liability of Urban Dogs under the Consumer Guarantees Act.

Owner Signature	Date
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